

What Speci c Attributes Should the Organizational Framework Messaging Have?

Memorable: The message itself must also be memorable (novel, catchy, creative), and the message must make it easier for people to remember what libraries and librarians do.

Actionable: People are more likely to remember and respond to interactive messaging.

Perception-Changing: The messaging must be perception-changing so that libraries can overcome the Past Perception Hurdle.

The E's of Libraries® & What's Your E?™

An option for organizational framework messaging that libraries may want to use.

- The idea for T E' L and W 'Y . E? emerged as ALA was advocating E-rate issues at the Federal Communications Commission.
- The FCC found the messaging to be very effective.
- ∑ T E' L and W 'Y . E? is one effective way to easily communicate and make memorable what libraries are doing, and can do with additional funding and capacity.

What's Your E?™ Can be Used in Actionable (Inter active) Ways Examples of How It Could Be Used

"Our E is employment."

Company X P. ALA,

"An E that this [federal government] committee focuses on is 'empowerment' and namely empowering

veterans to succeed. We are My E is education." pleased to do x [which helps libraries to assist veterans].

Congressman Smith

"Our E is engagement, and particularly community engagement. As a foundation, we believe community engagement is critically important, and we are pleased to help fund certain community engagement eUo12.2 6eUo12.2 6eUo12.2 W

Alice Jones, 11 years old