

# Stepping Through the Open Door

*Forum on New Models of  
Norms on the Border*

SUMMER 2007



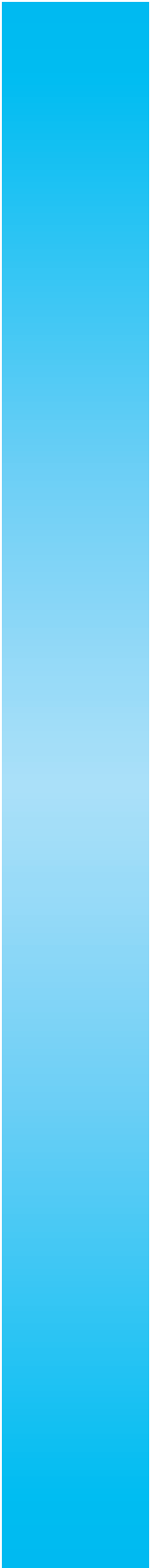
Compiled by: Mark R. Nelson, Ph.D.



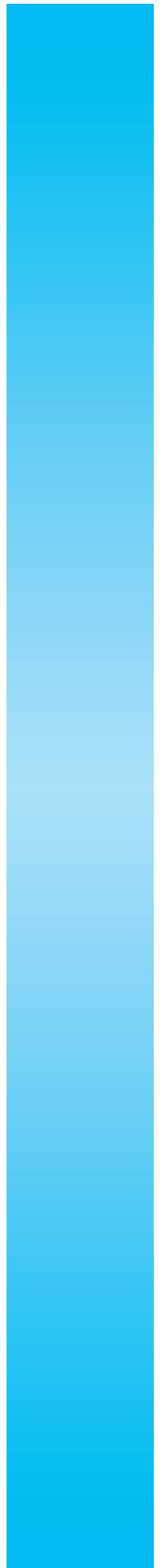
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*Forum on New Models of  
Norms on the Internet*

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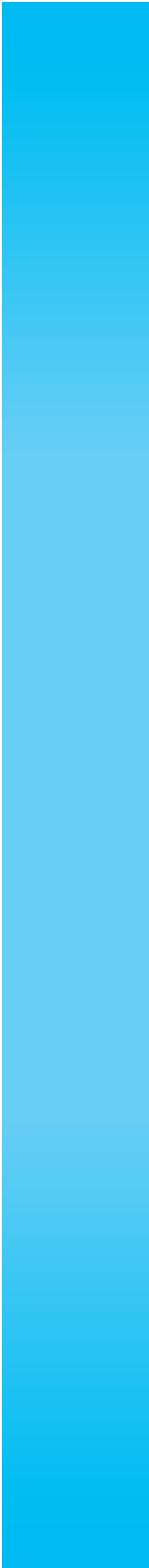
# Content



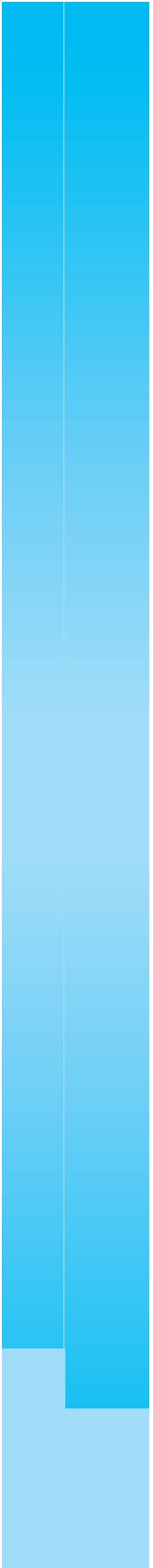


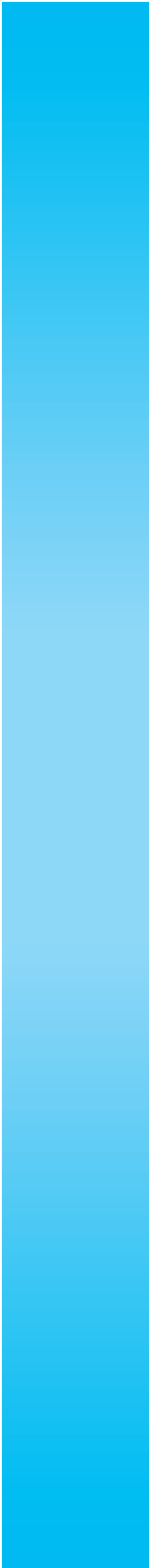


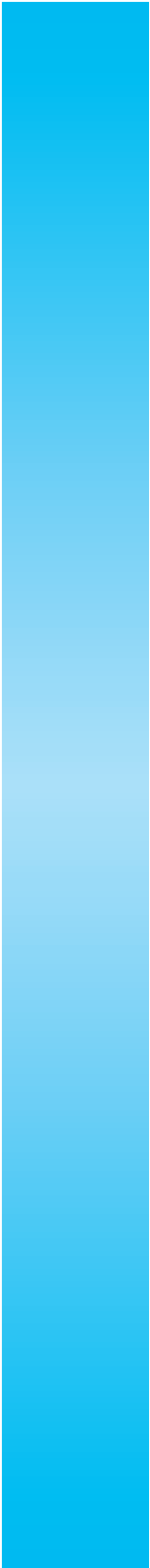




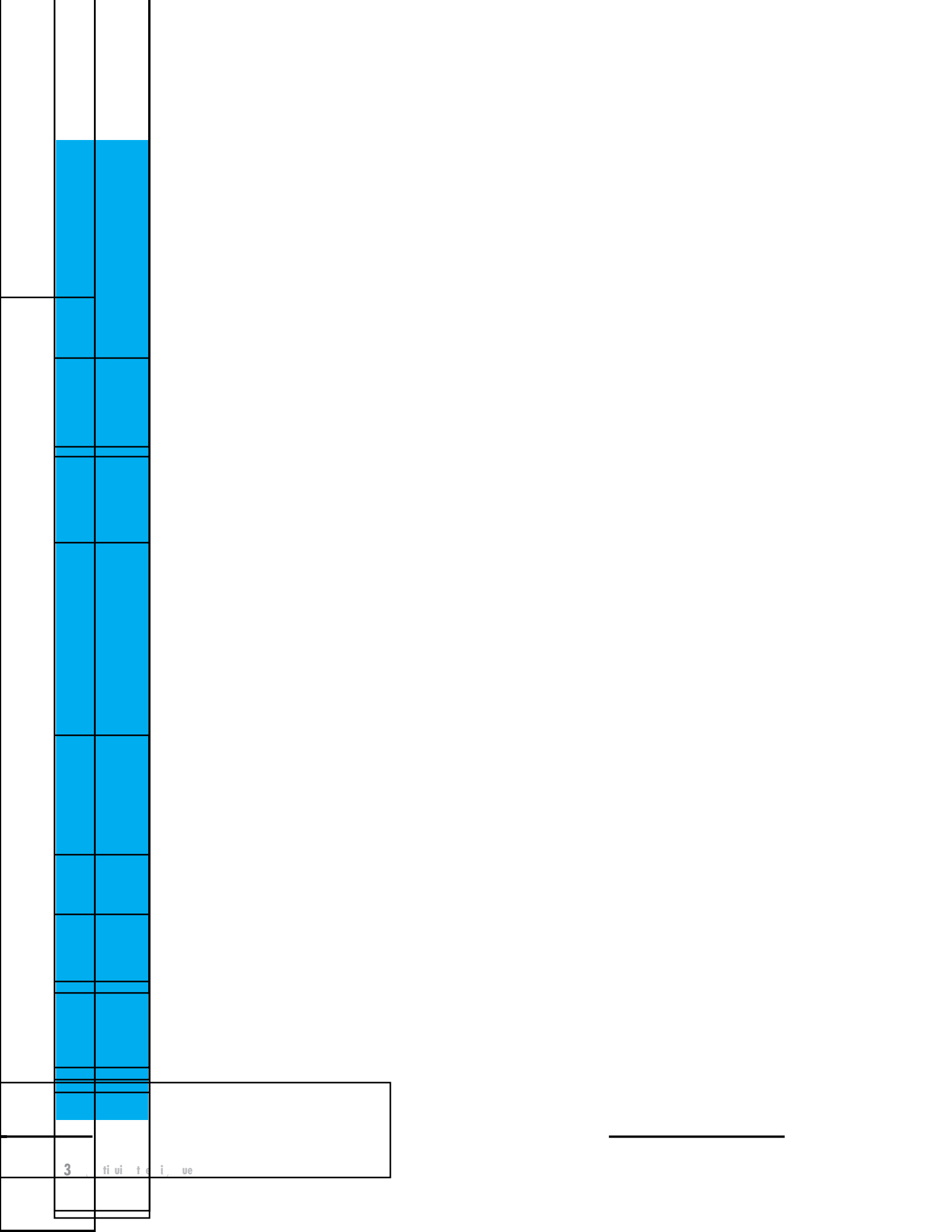




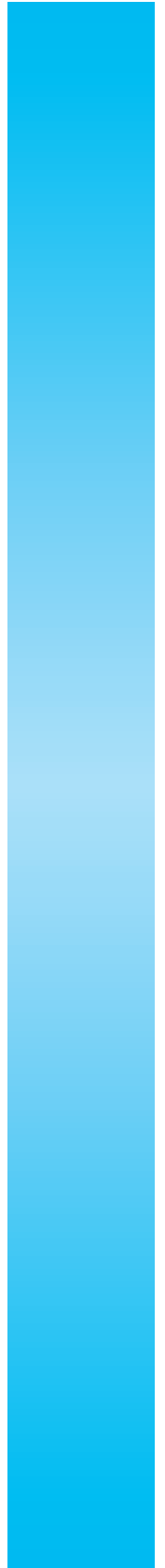


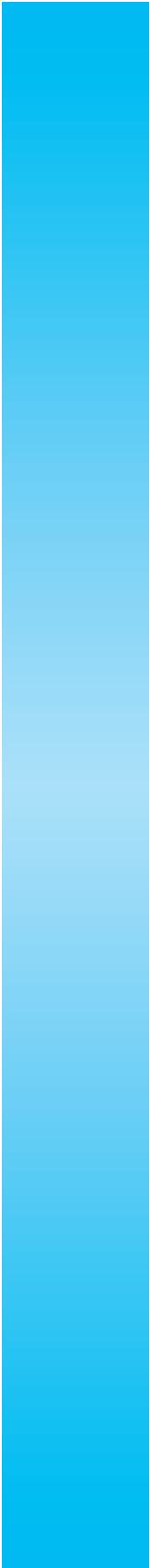






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As a final participant quote, one individual noted that, “There is a general feeling that technology is a juggernaut, which means that those of us who are trying to steer the technology need to make clear that it’s time to band together and take charge, to the extent that we can.” In many ways this quote summarizes the goals and the outcomes from this event. Technology and related changes to modes of information delivery in higher education are changing rapidly. We have an opportunity to work together to help direct those changes to our mutual benefit and the benefit of the institutions that we serve. The outcomes of the forum may have been mostly social, with a realization for the necessity for collaboration, understanding each other’s jobs, and hearing each other’s

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## Participant List

The following individuals participated in the Forum on New Modes of Information Delivery:

Bob Albrecht, Senior Fellow, EDUCAUSE Center for Applied Research (ECAR)  
 Nancy Allen, Dean and Director, Penrose Library, University of Denver  
 Susan Allen, Chief Librarian, The Getty Research Institute  
 Todd Anderson, Director, University of Alberta Bookstore, University of Alberta  
 Scott Brandt, Associate Dean for Research & Professor of Library Science, Purdue University

Brandon Carter, Chief Executive Officer, NACS  
 Gary Case, University Librarian, University of Illinois-Chicago  
 Bradley Cagle, Rare Materials Digital Services, University of Virginia  
 Gary Allen Calkins, Executive Director, ACRL  
 Thomas Cardorff, Coordinator for Access Services, University of Washington

Paula Casey, Coordinator of Document Delivery, DePaul University Libraries, DePaul University  
 Linda S. Cobb, Executive Vice President & Secretary to the Board, Bowling Green State University  
 Tony Collins, Director of Education, NACS  
 Christopher Cusson, Associate Provost, Information & Technology Services, Pacific Lutheran University  
 David Cree, Public Services Librarian, Georgia Perimeter College - Decatur Campus

Nancy Fred Foster, Lead Anthropologist & Co-Manager of the Digital Initiatives Unit, University of Rochester  
 Paul Gandel, VP for Information Technology/CIO, Syracuse University  
 Hil Goldstein, Fellow, EDUCAUSE Center for Applied Research (ECAR)  
 Karl Goodyear, Professor, Public Administration, University of Kansas  
 Kathleen Grace, Director, Swarthmore College Bookstore, Swarthmore College

Jane Graves, University Librarian, Trinity University  
 Karen Hernandez, Director of Auxiliary Services, Normandale Community College  
 Richard Hatfield, Vice President, EDUCAUSE  
 Bruce Hessel, Director, Titan Shops, California State University, Fullerton  
 Donald Harsen, Dean, School of Information Sciences, University of Pittsburgh

Barbara Halen, Scholarly Communications & Government Relations Specialist, ACRL  
 Kenneth Heilbrunn, Associate Director, Arizona State University Bookstore, Arizona State University  
 Terry Heston, VP Library & Info Services, Wheaton College  
 Robert Hilderton, Director, Florence O. Wilson Bookstore, The College of Wooster  
 Michael Hils, Director, CU Book Store, University of Colorado

Robert Nelson, Digital Content Strategist, NACS  
 Michael Newman, Sr. Assoc. for Scholarly Information Initiatives, Georgetown University  
 David Schlenker, Senior Vice President, NACS  
 John Shanley, Instructional Design Librarian, Penn State Berks  
 Gary Shapiro, Sr. VP of Intellectual Properties, Follett Higher Education Group

William Snelson, President & General Manager, UConn Co-op, University of Connecticut  
 William Snelson, College Librarian, Shadok-Fackenthal Library, Franklin & Marshall College  
 Alan Searles, Director, University of New Mexico Bookstore, University of New Mexico  
 Gene Sencer, Associate VP for Information Services & Resources, Bucknell University  
 Denise Stephens, Vice Provost for Information Services and CIO, University of Kansas

Joey Tennant, User Services Architect, California Digital Library, University of California  
 Julie Traylor, Director of Planning & Research, NACS  
 John Turley, Director, UCSD Bookstore, University of California, San Diego  
 Jonathan Young, Fellow, EDUCAUSE Center for Applied Research (ECAR)